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SPECIAL POINTS OF INTEREST:

- Power Point Presentation
- Tip of the Month
- Featured Project
- Website Update

POWER POINT PRESENTATION

ONSITE TRAINING A SUCCESS

Excel has provided onsite contents training to several Insurance Carriers. The training was given by Jose Ceja via a Power Point Presentation. The training was a 90 minute overview that covered the majority of contents restoration including pack out, cleaning, box



inventory, refinishing, restore, estimating, and move back. We also offer training at our facility in the City of Industry which is a 4-8 hour course with hands-on demonstrations. Our recent surveys have demonstrated the effectiveness of the training with 9-10's scored out of a scale of 1-10, ten being the best. If you are interested in the training please contact our local office at (888) 231-8838.

Website Update

WWW.EXCELRESTORATIONINC.COM

Visit us on the web! Excel maintains a weekly updated site. On our website you can see our latest projects and testimonials. The Excel website is a great place to refer customers as it has copies of all certifications and testimonials.



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Tip of the Month

Inspection and Evaluation

The inspection should generally begin at the source of the loss and expand outward identifying the paths of moisture migration and its absorption into various building components and contents. It is important when inspecting a water-damaged structure to check all potentially affected areas including, closets, voids, cavities, duct work, crawl spaces etc.. When pre-existing damage is discovered, technicians should document the damage and bring it to the attention of all materially interested parties.

Featured Project

Residential home in North Friendly Hills floods causing damage to first and second floor. Complete bathroom remodel.



"Frank from Excel was particularly prompt, efficient and courteous."

- Rick McGill